

LINN PRODUCTS LIMITED

Conditions of the Five Year Warranty

(For Products Sold within the European Economic Area.)

Note that the UK is not part of the European Economic Area with effect from 31st January 2020. Please refer to UK Warranty conditions for products purchased in the UK.

Subject to the terms and conditions hereinafter, your Linn product is automatically covered by a 5 Year parts and labour Warranty (except for those products or components specified in Clause 2). No registration is required. Warranty start date will commence from the initial date of purchase of the product and any product greater than 5 years old from Linn Products Ltd ship date will require proof of purchase. This Warranty is transferable from owner to owner and will apply and remain with the product from the initial date of purchase for a 5 Year term in the European Economic Area. This Warranty is not transferable outwith the European Economic Area. Linn products purchased in the UK until 31st January 2020 whilst the UK was a member state of the EEA that are less than 5 years old qualify for warranty transfer within the EEA.

1. What is included in this Warranty?

If a Linn product is defective in normal domestic use due to a fault in materials or workmanship, Linn Products Limited (“Linn”) will at its discretion either regulate, adjust, repair or replace it free of charge (subject to the following), within a reasonable time after such product is returned to Linn’s address as detailed below. This Warranty covers the cost of parts and associated labour required to correct such defects in materials or workmanship intimated to your retailer or Linn during a period of 5 years from the initial date of purchase.

2. What is excluded from this Warranty?

This Warranty does NOT cover:

- a) damage to Linn products while in possession of a shipper, retailer, or consumer and not caused by defects in materials or workmanship;
- b) damage to Linn products arising due to or from normal wear and tear;
- c) damage or defects caused by abnormal or unreasonable use (including repairs or alterations of products by a person other than Linn or its nominated repair centres);
- d) damage, defects, deterioration, malfunction or failure to meet performance specifications resulting from (i) accident, acts of nature, misuse, abuse, neglect or unauthorised product modification, (ii) improper installation, removal or maintenance, or failure to follow instructions supplied with the product, (iii) repair or attempted repair by anyone not authorised by Linn to repair the product, (iv) shipment of the product (claims to be presented to your retailer to be passed on to the carrier), (v) any cause other than a product defect due to a fault in materials or workmanship;
- e) cleaning, initial set-up, check-ups with no defects found, or charges incurred for installation of the product;
- f) any product on which the serial number has been defaced, modified or removed;
- g) accessories, including but not limited to cables, mounting hardware and brackets, cleaning accessories, antenna and detachable power cords;
- h) turntable belts (or any defects in them);

- i) products which are subjected to internal modifications or upgrades not supported by Linn or which use non-Linn approved parts;
- j) any Linn product purchased outside the European Economic Area;
- k) any hard drives, professional audio products and phono cartridges, the Warranty for which is restricted to a period of 1 Year from the initial date of purchase; and
- l) lasers (which has a Warranty cover of 2 Years from the initial date of purchase).

3. What Linn will do and pay for if you qualify for this Warranty coverage and how Linn will provide the required service.

Linn will pay for all parts and labour covered by this Warranty. You must pay for all shipping charges if it is necessary to return the product to Linn or your retailer. However, if the required repairs are covered by this Warranty, Linn will pay for the return shipping from Linn Products Limited. Whenever warranty service is required for any product greater than 5 years old from the Linn ship date you must present the original dated sales receipt or other proof of purchase.

4. How do you get service?

If you think that your product needs service, contact your original retailer who will advise you regarding packing your product if return to their shop is required. Most simple faults can be corrected by your retailer so do not return your product to Linn without consulting your retailer or receiving approval from Linn.

5. Legal Status

You have legal rights as a consumer under applicable national legislation governing the sale of consumer goods which this Warranty is given without prejudice to and does not affect. Nothing herein shall be construed as an express or implied warranty in respect of the future performance of any Linn product (including any product or replacement product which is regulated, adjusted, repaired or replaced by Linn under this Warranty).

6. Limitations

- a) ALL IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF THIS WARRANTY. UPON EXPIRATION OF THIS WARRANTY ALL IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED.
- b) ALL CONSEQUENTIAL AND INCIDENTAL DAMAGES ARE HEREBY DISCLAIMED AND EXCLUDED.
- c) Some Countries do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some Countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from Country to Country.
- d) The restrictions in this Warranty shall not apply where void.

This Warranty is covered by the laws of Scotland.